

Rug return policy

LEARN MORE ABOUT RUG RETURN POLICY

- If you receive a rug and it is damaged or has a defect, we will exchange it for the exact same rug, if reported within 5 days of receipt. Inspect the packaging when your new rug arrives, note any damages with the delivery company's driver.
- If you are not happy with the rugs you have chosen, you may exchange them for different rugs of the same value. Purchaser must pay all the shipping on the rug or rugs you are returning. Rugs must be returned within 10 days of receiving them. If the returned rugs have damage not caused by the return shipping, i.e. drink stains etc., the purchaser will be responsible for all damages.
- Any defects found on a rug after 10 days will follow the manufacturer's warranty. Bridgeport Carpets, Inc. does not construct the rugs nor warrant them for wear or any other defects. We will file any claim with the manufacturer of rugs purchased by our customers, but will not be held liable for the manufacturer's response to a claim.
- All carpet and rugs have dye lot variations, therefore it is normal for the color to vary slightly from rug to rug. Rug manufacturers can and will change the color line in a rug to some degree over a period of time. Bridgeport Carpets keeps the latest pictures available on our web site; however, because we do not control the manufacturing process, we can not guarantee color match from rug to rug or to pictures displayed on the website.

If you have any questions call us at (770) 766-4388.

Thank you for shopping at Bridgeport Carpet Inc.

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